

Alie Street

LONDON

RETURNS & EXCHANGES

We hope that you will be truly delighted with your order from Alie Street London. In the event that you wish to return your item for an exchange or a refund, please follow the instructions below.

Please send your items for EXCHANGE or REFUND within 30 days of receiving your order to:

Customer Returns, Alie Street London, Typhoon Building, Oakcroft Road, Chessington, Surrey, KT9 1RH, United Kingdom

Please send your return back either in the mailing bag provided OR the outbound shipping box. Garments should be unworn, neatly folded in the clear garment bag, in new/unused/unwashed condition, with all original tags attached.

U.S. & International Customers Please mark the parcel and all customs/airway bill forms as "RETURNED GOODS / UK ORIGIN" to avoid customs charges or delays in processing your refund/exchange. **Unfortunately we cannot accept returns via FEDEX.**

Name:	Tel:
Email:	Order No.

I would like to **EXCHANGE / REFUND** (please choose) these items:

1.	Return Reason:	5.	Return Reason:
2.	Return Reason:	6.	Return Reason:
3.	Return Reason:	7.	Return Reason:
4.	Return Reason:	8.	Return Reason:

Return Reason Codes: Please provide as much detail as possible to help us improve our service

- | | | | | |
|-----------------|------------------|---------------|-----------------------------|------------------------|
| Too Big | Too Small | Length | Item Not As Expected | Other |
| A - Everywhere | D - Everywhere | G - Too Long | I - Quality K - Fabric | M - Ordered for Choice |
| B - Top Half | E - Top Half | H - Too Short | J - Colour L - Fault | N - Didn't Suit Me |
| C - Bottom Half | F - Bottom Half | | | O - Other (see below) |

O. Other Reason (please tell us more)

Please Send Me an Exchange: (any balance will be charged/refunded to your original payment method)

1.	size:	3.	size:
2.	size:	4.	size: