

Alie Street

LONDON

RETURNS & EXCHANGES

We hope that you will be truly delighted with your order from Alie Street London. However, in the event that you wish to return your item for a refund or exchange, please follow the instructions below.

Please send your return(s)/exchange(s) within 30 days of receiving your order to:

Customer Returns, Alie Street, Typhoon Building, Oakcroft Road, Chessington, Surrey, KT9 1RH, United Kingdom

Please send your return in the BAG provided (without the shipping box): neatly folded, in new and unused condition and with tag attached. All items are the customer's responsibility until received by Alie Street London.

International Customers: Please mark the parcel **AND** all customs/airway bill forms clearly as **"RETURNED GOODS"**, in order to avoid charges and delays in processing your refund/exchange.

Name:	Tel:
Email:	Invoice No.

Item(s) enclosed for **return/exchange** (please fill in as applicable):

1.	size:	3.	size:
2.	size:	4.	size:

To be exchanged for:

1.	size:	3.	size:
2.	size:	4.	size:

Reason for return:

We would be grateful if you could provide as much detail as possible to help us improve our service to you.

1. Too big

- Everywhere
- Top Half
- Bottom Half

2. Too small

- Everywhere
- Top Half
- Bottom Half

3. Length

- Too Long
- Too Short

4. Item not as expected

- Quality
- Colour
- Fabric

4. Other reason (please specify)
